

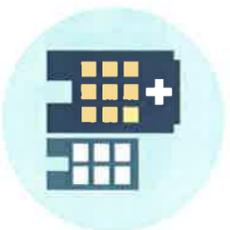
**VA SALT LAKE CITY WAS AWARDED
VISN 19's HIGHEST FACILITY RANKING**

4-STAR SAIL FACILITY

SAIL

**STRATEGIC ANALYTICS FOR
IMPROVEMENT AND LEARNING**

A system for summarizing hospital system performance. The SAIL value model assesses 27 Quality Measure Areas, as well as overall efficiency at individual Veterans Affairs Medical Centers (VAMCs).



**NATIONAL OUTPATIENT SURVEY
VASLG SCORED HIGHEST IN
13 OUT OF 13 CATEGORIES**



**NATIONAL INPATIENT SURVEY
VASLG SCORED HIGHEST IN
11 OUT OF 12 CATEGORIES**

VETERANS AVERAGE SERVICE RATING: 9 OR 10!



**2015 NATIONAL CENTER
FOR PATIENT SAFETY
GOLD CORNERSTONE AWARD**

VASLC has earned this award **seven years in a row**, making our health care system a VISN 19 leader in quality and safety.



U.S. Department of Veterans Affairs
VA Salt Lake City Health Care System

**SERVING VETERANS ACROSS
125,000 SQ. MILES**

| | |
|---|--------------------|
| GEORGE E. WAHLEN VA MEDICAL CENTER | |
| OGDEN CLINIC | ST. GEORGE CLINIC |
| WESTERN SL CLINIC | POCATELLO CLINIC |
| OREM CLINIC | IDAHO FALLS CLINIC |
| ROOSEVELT CLINIC | ELKO CLINIC |
| PRICE CLINIC | ELY CLINIC |

VA SALT LAKE CITY HEALTH CARE SYSTEM

YEAR IN REVIEW 2015

THE VA SALT LAKE CITY HCS IS YOUR MYVA COMMUNITY



The MyVA vision is based on the following foundational elements: Veteran Experience, Performance Improvement, Employee Experience, Strategic Partnerships, Support Services Excellence.

www.SaltLakeCity.VA.gov

www.facebook.com/VASaltLakeCity

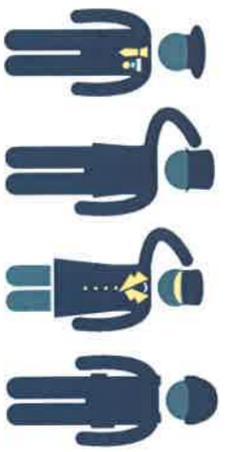
www.twitter.com/VASaltLakeCity

500 Foothill Drive
Salt Lake City, UT 84148

801-582-1565

VA SALT LAKE CITY
HEALTH CARE SYSTEM

BY THE NUMBERS



55,929

VETERANS
SERVED



\$443 MILLION

TOTAL
OPERATING
BUDGET



\$476K
IN-KIND
DONATIONS



2,365

DEDICATED
EMPLOYEES



850 VOLUNTEERS

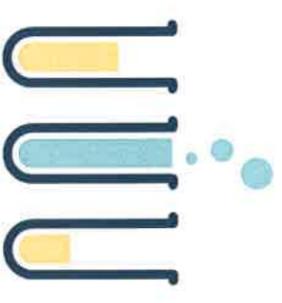
119,631

HOURS



\$41M

VETERANS
CHOICE PROGRAM
DOLLARS



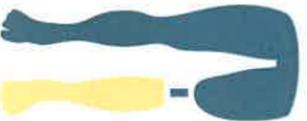
\$25M

RESEARCH
BUDGET

STRATEGIC PARTNERSHIPS
IN GROUNDBREAKING

RESEARCH & EDUCATION

FIRST EVER
OSSEO-INTEGRATED
SURGERIES
IN THE UNITED STATES!



This is a collaborative effort between the U of U, and other partners. Surgeons implant a titanium rod into the bottom of the remaining thigh bone which extends through the skin. They then secure a docking mechanism to that rod, and attach the new prosthetic leg.



TRAINING TOMORROW'S PROVIDERS
THROUGH STRATEGIC PARTNERSHIPS



POSITIVE EMPLOYEE
EXPERIENCE

= BETTER VETERAN EXPERIENCE



PERSONALIZED
PROACTIVE
PATIENT-DRIVEN

The goal of VA Voices is to develop employees interpersonal focus and the skills required to put Veterans first, and operate more effectively in a team-based care delivery model.

VA VOICES



4 DAYS

AVERAGE
WAIT TIME
IMPROVEMENT

Primary Care Access wait times have dropped from six days to just over 4 days.



HOMELESS VETERANS PROGRAM

444

VETERANS
HOUSED



125,000 MENTAL HEALTH VISITS=

13,000

VETERANS SERVED



100

VETERAN JUSTICE
OUTREACH CLIENTS