

**Utah State Veterans Nursing Home  
Advisory Board Meeting Agenda  
May 19th, 2021**

1. Welcome

Chairman

Noralyn, Dan Miller, Jack, Gary, Dan are present

2. Approval of Feb 2021 Minutes

As we have no quorum we will not review minutes

3. State Officer's Report

State Officer

Highlights of past quarter:

Parking Lot project is complete. Started last fall but the crack seal and coat was completed in April.

New Roof is scheduled for this fall. We also did a full Rewiring of the building to support the transition to a new VOIP phone system. There were a few hiccups along the way but it completed and the a much better system. Will also be doing a Landscape project

4. Avalon Report

Noralyn Snow

a. COVID 19 report

No COVID since 20 Dec. Very excited, been able to open up building, families can come in and hug, opened up dining, sent 5 residents fishing yesterday. Our state contact send out a plea to visitors asking that all visitors get fully vaccinated. Will pass that onto families. A year ago we were in the middle of our COVID outbreak, one of the hardest things we went through. Made it through with work, tenacity and love. On May 28<sup>th</sup> we are having a program for Memorial Day, Elain Christofferson will speak, we'll have music and do a butterfly release. Time to honor those we lost. Tomorrow the motorcycle riders, local, are coming in. Will be in the parking lot, masks, no BBQ- 2pm tomorrow. They will bring food trucks and buy dinner for vet. Singers are coming back into the building. Slowly everything is opening up.

100% of resident are vaccinated, 93% of staff are also vaccinated- highest in the company

b. Clinical/Operations Report

Census is still low- 72, just lost 5 residents. Building in great place clinically, although Gia the DON is leaving, she's set up systems in place. She needs to move on due to health reasons. Still looking for a replacement

c. Special Resident Activities

d. Customer Service - Pinnacle

Pinnacle has a customer service award in several areas, far above the state average. Overall experience rating is 4.87/5.

e. Financial Report

Still above budget but still need to build censuses. Have a new payroll system

e. State and Federal Surveys

Likely no survey until next April

Noralyn is going to call all families tomorrow to talk about vaccinations and address family concerns about the conservative approach to opening up. Residents are not required to wear masks anymore and no more shield.

Have Ava, new wallaby, dogs back in the building, residents are happy. Resident are allowed to go out with family for the day or overnight, no isolation required.

Jack- We all appreciated Noralyn and her leadership has helped the building, and Berni, Jeff, Dan and Gary.

5. Next Meeting – August 18th, 2021

6. Executive Committee Meeting

Chairman

a. New Business

Looking for options to have private rooms and private baths. That option could be to replace the home in a variety of places. We've been looking for land over the past year. More to come, as we move forward. There has also been some momentum to build a second cemetery in Northern Utah.

Dan- would be really nice to have the cemetery near the wall that heals.

b. Restricted Fund Review

State Officer

A little over \$14k in the account, no real movement with not a lot of activities going on.

8. Adjourn

Chairman