

**Utah State Veterans Nursing Home
Advisory Board Meeting Agenda
August 18th, 2021**

1. Welcome

Chairman

Berni, Dan P, Dave, Frank, Jeff, Jack, Marlyn, Gary joined
Welcome from Dave

2. Approval of May and Feb 2021 Minutes

Frank motions, second by Dan. All in favor

3. State Officer's Report

State Officer

Highlights of past quarter:

Furniture has been ordered and will be delivered next month. The team will work out a schedule. New phone system finalized, building fully rewired and the resident all have their own phone and phone number.

4. Avalon Report

Noralyn Snow

- a. COVID 19 report- very lucky and blessed to not have COVID, only VA to not have it. 100 resident vaccinations, 95% staff. 5-8 tonight vaccination clinic. Medical Director very good to talk to staff about vaccines. Delta breakthrough are very disheartening. Looking at a booster shot, if there are additional shots tonight then boosters will be given tonight. Need herd immunity to stop this, we have it in our facility, need it in the community. Have been doing visits, eating in dining room

- b. Clinical/Operations Report

Building doing well clinically, new programs- all electronic, information all easily accessible.

- c. Special Resident Activities

- Fathers day blue grass festival, amazing memorial day program in the parking lot with Mrs Christofferson spoke. Fishing every Tuesday at Strawberry. Did a slip and slide in the front. Van rides, picnics but no restaurants or theaters

- d. Customer Service - Pinnacle

- 93%, being effected by agency staff in the building, struggling to hire staff, nightmare for last 6 months, lots of people that just don't show up. Using a lot of agency, they charge building 24-30 per hour, a pay raise is coming in a week, concerned it won't be enough but may be able to increase it beyond that.

- e. Financial Report

- Lost 70K due to low census need to keep 2 beds open for COVID possibilities. Not able to send them out if COVID hits because there will not be COVID wings in buildings. New DON, the last one didn't want to do it, Lacey the ADON accepted the promotion. Allison is now ADON and have a

new RN supervisor. Social worker is moving to a new facility to train as an administrator. New admissions director

e. State and Federal Surveys

State likely around Dec, Federal was paper survey in Jan 21 likely doing next year, hybrid style with an Ipad

Got the contract renewal.

Dan- congratulate team, FB page is great, pictures are really nice for family and community.

Family visits are happening regularly

Jack- him and Dan attended the Memorial Day program and it was one of the best programs he's been too. One of the nicest speeches. Him and Gary gave Elaine a flag. Hard day because of the loss but a beautiful way to honor. Butterfly release.

A very sweet kind resident will be 100 next month, but will likely pass before that- said Noralyn was a nice lady but a little crazy.

Gary joined

5. Next Meeting – November 17th, 2021

6. Executive Committee Meeting

Chairman

- a. New Business- Frank question about census. At 76 now, hard to fill beds. Up and down on occupancy, but need space to isolate in case of COVID.

Gary- have tools to ensure Avalon is in good position for staffing and supporting Avalon.

Dave, surprised about what goes into staffing. COVID rates are the highest they've been since Feb. Doing what we can to stay safe.

- b. Restricted Fund Review

State Officer

Sept 14 service project- Daniel suggested testing. Email Dan about coordinating a service project.

Dan

Marilyn talked about fly problems and wondering how to do something that also concerns about the watering of the garden, perhaps get irrigation.

8. Adjourn

Chairman