

**Utah State Veterans Nursing Home  
Advisory Board Meeting Agenda  
November 17th, 2021**

1. Welcome Chairman  
Jeff Hanson, Noralyn Snow, Marilyn Uharriett, Dave Phillips, Berni, Jack, Gary
  
2. Approval of August 2021 Minutes  
Defer for next meeting due to no quorum
  
3. State Officer's Report State Officer  
Highlights of past quarter:  
Furniture replacement-  
New roof scheduled for Jan-  
New van coming in March-
  
4. Avalon Report Noralyn Snow  
Had a very busy 3 months
  - a. COVID 19 report- 100% vaccination rate, got COVID in the facility again- 26 residents, 5 staff. Lost 3 residents, they were towards the end of their life. In Spet, took 30 days to get through it, had to open a COVID unit. They all got monoclonal antibodies, we've sense given the booster to everyone that is eligible.  
Screening all staff and into the building and it lists all vaccination records or exemptions before the vaccine mandate comes into play. Jan 4<sup>th</sup> required for second shot. A lot of work to get that all taken care of. Other states with mandates didn't lose much staff. 21 NOV is vaccine clinic.  
Census is 70, slowly filling back up. Have a terrible staffing crunch, worst I've ever seen. Nurses and CNA's staffing hours are 900K last 10 months, those hours cost double what employees cost. Agencies paying \$18/hr, building pays \$15/hr. Staffing not getting better, people are not wanting to work in long term care. Employment down 14%  
1 year retention is at 72%, which is good but some are leaving for better benefited positions. Tough year for leadership team. Took over 3 months to hire a Social Worker.  
Staffing is pretty stressful.
  - b. Clinical/Operations Report
  - c. Special Resident Activities  
Veterans day- Jack and Dan spoke, he wanted to shout out to Brooke for putting together a great, small and safe program. Dan gave a great speech from personal

experience with his family member being a resident here. It represents the great care. Team so willing to step outside of the roles to help out. Great leadership creates good teams.

Gary- asks the State Officers what keeps us up at night, it's changed over the years- losing equipment, staffing, emergency contracts ect- staffing is the main concern right now. State has made additional funds available to help with the staffing crisis. 5 Star rating starts with the people and doesn't just happen.

Noralyn- don't think COVID will ever go away, just hope it's more like the flu and the overall community rates goes down. I appreciate the support from everyone and the support.

Halloween- had residents in the parking lot, kids walked past and got lots of candy. Lots of laughter and fun.

Lost our tortious- nurse left gate open and Frankie got to the Utah on a Sunday afternoon, ended up at Red Butte, police called friend with tortoises. Got him back on Monday. We got him microchipped, 3 news stories.

Mayor Medenhall visited on Veterans Day, wanted to listen to the residents.

d. Customer Service - Pinnacle

3.82 in pinnacle, lowest of veterans homes.

e. Financial Report

Sept lost money due to COVID, Oct made money, 280K income over all.

e. State and Federal Surveys

Infection control survey, CMS, got one tag- E. for unvaccinated employees not testing 2x per week. Everything else was good. Staff have corrected it

Federal survey expected around Feb.

New CDC guidance on visitation- doors are now open, family can visit in resident rooms unlimited. Thankful for residents but still worried about the risk. Effective Monday- 21 NOV. Masks still required, screening mandatory, 6ft spacing is recommended.

Noralyn- it's not easy work, its for the love of the veteran.

Volunteers are more for company and recreation

Dave asked if the staffing issues are the same at the other buildings- yes with the exception of Payson, they are fully staffed. Staffing is a struggle in all areas of the building. We put in way increases and they are recruiting as well as they can.

5. Next Meeting – February 9th, 2022

A week sooner than normal due to NASVH Mid-Winter Conference. Berni will send out survey closer to the event to see what the best date will be.

6. Executive Committee Meeting

Chairman

a. New Business

Goal to replace SL home. Need state to commit to paying 1/3 of the cost and the federal grant will pay 2/3 of the cost. Making progress. Other piece is finding land. Need about 12 acres, have some thoughts. We need to figure out the land on our own, the federal gov't cover land. Land will be in Salt Lake County. Success comes from linking up with the community.

b. Restricted Fund Review

State Officer

8. Adjourn

Chairman