



GEORGE E. WAHLEN OGDEN VETERANS HOME
Advisory Board Meeting Minutes
December 19th, 2024 3:00 PM

Attendance:

In-person: Curt Oda, John Knox, Steven Steed, Tressa Quayle, I. Marlene Summers, Jory Wahlen, Jacqueline Poulson, Andrea Aston

Virtual: Jim Harvey, Beth Topa, Jeff Hanson

Excused: Paula Stephenson, Lacey Bizios

Absent:

Welcome

Chair Curt Oda called the meeting to order at 3:01 and welcomed everyone. Marlene gave an opening prayer and Jory led the group in the Pledge of Allegiance.

Approval of the corrected September 19th, 2024 minutes

A motion was made by John and seconded by Jory to approve the minutes. Approval was unanimous.

Resident Council Update

Resident Council President John Knox reported on all activities throughout the months of October, November, and December. Some of the activities during the past three months: Arts and Crafts have been added; Bingo conducted 14 times each month; November 2nd Veterans Tribute 5K Run sponsored by George E. Wahlen Veterans Home, Ogden, First United Methodist Church, and Marriott-Slaterville had 41 participants including Robert Charlesworth from the Veterans Home on his hand powered tricycle. The event was very well run and raised over \$3,800 for recreational activities at the Veterans Home. Nice medals were presented to top 3 finishers in each age group. A Christmas Talent Show was held for residents, family, and staff on December 15th; PJs and DJs is the upcoming event on December 24th.

This past quarter saw the passing of 14 Residents. Most came in with terminal conditions and were on Hospice. Only 1 death was unexpected. Average is 12 deaths per quarter.

Administrator's Report (Avalon)

Financial update: Administrator, Andrea Aston, reported the facility has the best financial outcome in its history. Customer Satisfaction Report: 15 areas are tracked in all facilities on scale of 1 – 5 (1 being the lowest score, 5 is the highest.) Ten residents surveyed each month. All Utah facilities averaged 4.7 – 5.0. A Customer Satisfaction Report was conducted by telephone; will transition to use of text messages and email in the future.

National Representative: Andrea had the opportunity to represent Utah in Washington D.C. at the American Healthcare Association Conference. She met with Representative Moore while there. She attended a session on setting leadership goals which discussed the 7 habits of Effective Leaders (Be proactive; Begin with the end in mind; Put first things first; Think Win-Win; Seek first to understand then be understood; Synergize (outcome; better ways; Sharpen your skills). She has started to share this information with the George Wahlen staff.

State Officer's Report

Jacquee stated the clock tower now has all four clocks working; repairs cost \$3,500. The same company used previously conducted the repairs which saved time as they were familiar with it.

DFCM has contacted Farr West City regarding the Retention Pond; they used a drain camera and determined it was not hooked up after the housing development across the street was completed. Farr West is to correct the problem.

Two all-digital Rational Ovens (\$40,000) are pending installation.

Two new commercial dryers have been ordered.

The Barber Shop Remodel contract was awarded today (\$85,000).

Utah Department of Veterans and Military Affairs Executive Director/Deputy Director's Report

Jeff oversees all four veteran facilities in Utah as well as the Veterans Cemetery at Camp Williams. Ogden is now the oldest of the four given the construction of the new facility in Salt Lake.

FY 2026 will include 6 projects for Ogden - \$2 million for fire alarm panel, boilers, pumps, HVA, interior painting, and parking lot maintenance.

Old Business

Check from Jory for \$3,853.49 presented to the facility from the George E. Wahlen Tribute Run and First United Methodist Church held on November 2nd. Consider this to be a great event to continue in the future.

New Business

None brought before the Board.

Upcoming Board Meetings

March 20th, 2025, at 3:00pm
June 19th, 2025, at 3:00pm
September 18th, 2025 at 3:00pm
December 18th, 2025, at 3:00pm

Adjourn Chairman Curt Oda adjourned the meeting at 4:00 PM.