



THE UTAH

A PUBLICATION OF THE UTAH DEPARTMENT OF VETERANS AND MILITARY AFFAIRS

# VETERANS VOICE

VETERANS.UTAH.GOV • JANUARY 2019

# HAPPY NEW YEAR YEAR IN REVIEW

# of 2018

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WORLD WAR II/KOREAN WAR • VIETNAM WAR • COLD WAR/PEACETIME • GULF WAR/OIF/OEF • FAMILY



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Register your information with the Veterans Information System:  
[uvisreg.utah.gov/vtsreg/public/Register](https://uvisreg.utah.gov/vtsreg/public/Register)

## Outreach, Websites, Claims Assistance, Events, and Resources



**UTAH DEPARTMENT OF VETERANS AND MILITARY AFFAIRS**  
[veterans.utah.gov](https://veterans.utah.gov)



**CLAIMS ASSISTANCE CALENDAR**  
[veterans.utah.gov/outreach-calendar](https://veterans.utah.gov/outreach-calendar)

**CALENDAR OF EVENTS**  
[veterans.utah.gov/events-calendar](https://veterans.utah.gov/events-calendar)



**COORDINATION OF VETERANS SERVICES**  
[veterans.utah.gov/coordination-of-veteran-services](https://veterans.utah.gov/coordination-of-veteran-services)

## Upcoming Events — [veterans.utah.gov/events-calendar](https://veterans.utah.gov/events-calendar)

### JANUARY

**Tuesday – 01 January**  
New Years Day

**Saturday – 19 January**  
American Legion Midwinter Conference

**Monday – 21 January**  
Martin Luther King Jr. Day

**Monday – 28 January**  
First Day of Legislative Session

**Wednesday – 30 January**  
Military Day on the Hill  
• Utah State Capitol, SLC

### FEBRUARY

**Wednesday – 06 February**  
Southern Veteran Resource & Benefit Open House  
• Southern Veterans Nursing Home, Ivins, UT

**7 - 11 February**  
Salute to Patients (VA Medical Center)

**Wednesday – 27 February**  
Veterans Visual Art Exhibit  
• VA Building 8, Multipurpose Room, SLC

**Thursday – 28 February**  
Veterans Performing Arts  
• VA Building 8, Multipurpose Room, SLC

### MARCH

**Wednesday – 1 March**  
Veterans Creative Writing  
• VA Building 8, Multipurpose Room, SLC

**Wednesday – 13 March**  
Utah Valley Job Fair

• Utah Valley Convention Center, Provo

**Thursday – 14 March**  
• Legislative Session Ends

**Tuesday – 22 March**  
Honoring Utah's Women Veterans  
• Utah State Capitol Rotunda, SLC

**Tuesday – 26 March**  
Hiring Utah's Heroes  
• Mountain America's Expo Center, Sandy, UT

**Friday – 29 March**  
Vietnam Veterans Recognition Day

### APRIL

**Thursday – 18 April**  
Great Utah Shakeout

**Thursday – 25 April**  
Greater SLC Veterans Job Fair  
• Davis Conference Center, Layton

### MAY

**Friday – 10 May**  
Veterans Business Conference  
• SLCC Miller Campus

**Friday – 17 May**  
Utah Economic Summit

**Saturday – 18 April**  
Armed Forces Day

**Monday – 20 May**  
Yellow Ribbon Day (State Statute)

**Thursday – 23 May**  
Golf Tournament (tentative)

**Monday – 27 May**  
Memorial Day

### JUNE

**Saturday – 8 June**  
Army Ball  
• Grand America Hotel

**Friday – 14 June**  
Flag Day; Army Birthday

### JULY

**Thursday – 4 July**  
Independence Day

**Wednesday – 24 July**  
Pioneer Day

### AUGUST

**Thursday – 4 August**  
Coast Guard Birthday

**Thursday – 7 August**  
Education Summit  
• Utah State University



## DIRECTOR'S MESSAGE

**Gary Harter, Executive Director**

*Utah Department of Veterans & Military Affairs*

**A**s 2018 came to a close, and I was gathered with my family and friends, it gave me the opportunity to reflect on the accomplishments of the year just ended, for our country, for our state and for our veterans and those currently serving. As has been our custom each January, we reflect on those efforts with our "Year In Review" edition of The Veterans Voice. Through it you will see many photos of events and activities and data of various veterans and military measurements, that all point to the continued good work of many across our state and recognition of all those who serve, have served and those who support them.

In 2018 we initiated a Utah Veterans First Time Homebuyers Program, a Pro-Bono Legal Service (Utah@ Ease) and military spouse licensure bill that will all have lasting positive effects. As successful as 2018 was, we aren't stopping. We are rolling out a new website this month, developing a mobile app, and exploring a tele-claim function that will allow veterans to file claims and engage with the department in a whole new way. We continue to work on military workload on our installations, veterans' employment and mental wellness issues. We look for greater opportunities for family members and military spouses, and many more.

A particular effort I want to make you aware of is a veterans and military survey that we are starting. Utah has an impressive record of military service to our nation throughout the state's history. Brave men and women, with the support of their family members have sacrificed their time, effort, and sometimes their lives, to serving and protecting our nation and its citizens. It is a priority of the Utah Department of Veterans and Military Affairs to ensure that those sacrifices are recognized and that those service members and veterans, along with the family members who support them, are given every opportunity to succeed in the state of Utah. To that end, we designed a survey that should help us ensure that the right services are available at the right time for the right need and I encourage you to look at the information below, fill it out and encourage others to do the same.

I hope that you enjoy this edition, we look forward to a terrific 2019 and if we can be of assistance, please let us know. 🇺🇸

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### Utah Veteran Military and Family Member Survey

**T**he State of Utah Department of Veterans & Military Affairs has released a new survey in Utah for veterans, military, and family members of those serving or who have served. To that end, we designed a survey that should help us ensure that the right services are available at the right time for the right need and the Department encourages everyone to see the QR Code and link below for the Survey. This comprehensive survey addresses benefits and needs in a variety of areas including healthcare, disability compensation, education, employment, homelessness, and more. Additional demographic information will assist to better understand and prioritize veterans issues related to location, age, service era, and other criteria.

This survey is being distributed via multiple methods in order to better reach all of our active duty military and veterans, as well as their family members, throughout the state. We hope you will take several minutes of your valuable time to fill out this survey, so that we may better understand and address the needs of our community moving forward. 🇺🇸

[https://utahgov.col.qualtrics.com/jfe/form/SV\\_2aHoKyjoDB44VmZ](https://utahgov.col.qualtrics.com/jfe/form/SV_2aHoKyjoDB44VmZ)



# Hill Air Force Base



F-35A pilots from the 388th and 419th Fighter Wing prepare for takeoff



Fighter wings feast together



In Focus: Staff Sgt. Kannon Thompson



Reservists get festive to support childrens hospital



Reservists get festive to support childrens hospital

## FACTS AND STATS

- Hill AFB contributes \$4.6B annually to the Utah economy. It accounts for ~47,000 jobs (direct and induced) and is the largest single site employer in the state.
- Hill Air Force Base said goodbye to the 75th Air Base Wing Commander, Col Jennifer Hammerstedt and welcomed incoming commander, Col Jon Eberlan. The base looks forward to his continuing success towards mission excellence.
- Hill has received 56 F-35s, taking delivery of approximately 2 additional aircraft a month. There will ultimately be 78 F-35s assigned to Hill.
- On June 23-24, Hill hosted the Warriors Over the Wasatch Airshow. Approximately 565,000 people attended making it the largest on base air show in the nation.
- The Air Force Sustainment Center, in conjunction with the Utah Air Force Association, hosted the annual Focus on Defense conference at Hill Air Force Base. This year's theme was "Innovation in Sustainment for the 21st Century."
- The Commander of the Ogden Air Logistics Complex was promoted to two star general. We are proud Major General Stacey Hawkins is leading the Hill Air Force Base depot and congratulate him and his family on this outstanding achievement. 🇺🇸



Fighter wings feast together



Hill AFB Air Show



Defense cybersecurity mission expands at HAFB

No single factor  
causes suicide.

No single agency  
can end  
Veteran suicide.

## **VA's Public Health approach to suicide prevention focuses on high-risk individuals, emphasizes community-based engagement**

VA's Suicide Prevention Program recently released a video, VA's Public Health Approach to Suicide Prevention, explaining how the organization is leveraging a public health approach to prevent Veteran suicide.

To read the full article visit: <https://www.blogs.va.gov/VAntage/55011/focuses-on-high-risk-individuals-emphasizes-community-based-engagement/>

## **Holiday wreaths honor Veterans at VA national cemeteries**

"The ceremonial wreaths pay tribute to our armed services and demonstrate the gratitude the country feels for those who have served."

To read more go to: <https://www.blogs.va.gov/VAntage/55008/holiday-wreaths-honor-veterans-va-national-cemeteries-2/>



## **VA receives 20th consecutive clean audit opinion**

VA recently received its 20th consecutive clean audit opinion on the consolidated financial statements presented in its FY 2018 Agency Financial Report.

To read more go to: <https://www.blogs.va.gov/VAntage/55005/va-receives-20th-consecutive-clean-audit-opinion/>

**VA** News  
Release

## **Women Veterans: Managing Post Deployment Stress**

For many women Veterans, readjusting after deployments, the holidays can be more than lights and presents. VA's Vet Centers can help with counseling services. Here are links to them and helpful apps.

To read more go to: <https://www.blogs.va.gov/VAntage/54980/women-veterans-managing-post-deployment-stress/>



# Utah National Guard



Newly promoted Brig. Gen. Darwin Craig, right, is presented the one-star general flag with Maj. Gen. Jeff Burton, center, at the Roland R. Wright Air National Guard Base, Nov. 4, 2017.



President Donald Trump visits Roland R. Wright Air National Guard Base after debarking Air Force One Dec. 4, 2017.



Moroccan personnel and American military members pose during the Humanitarian Civic Assistance component of Exercise African Lion 2018 in Bounaamane, Morocco.



Lt. Col. Foster, Maj. Sean Demeter, and Senior Airman Cody Larsen pose while deployed to the Middle East flying combat missions in support of Operation Inherent Resolve in 2018. More than a dozen Utah Air National Guard aircrews performed operations at this location through the year.



Workforce Services hosts several job fairs each year, with some targeted to just veterans or with time set aside specifically for veterans.



UTAH DEPARTMENT OF  
**WORKFORCE  
SERVICES**



Bruce Summers presented the department with a flag flown over Camp Ramadi Al Anbar Province, Iraq by the 2nd BN 222 Field Artillery Sep. 11, 2005.



Michael Miller is the new Workforce Services chief of Veterans Services.

The Utah Department of Workforce Services continues to serve veterans and spouses on their path to a career after military service. For 2018, Executive Director Jon Pierpont challenged the veterans services team to focus on veterans who are either underemployed or under-skilled.

Supporting that goal, there are now 266 veterans enrolled in apprenticeships across the state, and the Accelerated Credentialing to Employment Program (ACE) continues to provide services to National Guard, Reservists, Veterans and their spouses that may not qualify by the federal eligibility requirements. In the

past year, the ACE program placed 353 individuals into training programs, helped additional 253 people obtain licenses or certificates and placed 319 into jobs around the state. Pierpont also asked the team to focus on veterans who are being released from correctional facilities.

The department is now working hand-in-hand with the Department of Corrections to help identified veterans as they transition back into the population and help them on the path to become gainfully employed citizens. 🇺🇸

# Education



Cadets holding Westminister challenge coin



New Computer lab / study resources



Veterans day flag ceremony



Veteran Success Center Renovations

## FACTS AND STATS

- 2,851 Veterans attending school at USHE, USTC, and private.
- 391 Family Members attending school at USHE USTC and private.
- Forever GI Bill Legislation started in 2018
- Utah Veterans Education Summit was held in September 2018
- Number of Veterans using GI Bill/ Education Benefits is 14k
- Utah Veterans Tuition Gap Program assists Veterans who exhaust federal benefits to complete final 12 month education program (admin code R765-611)
- 10 Veteran success centers (USHE / USTC / PRIVATE) 🇺🇸



Service Project hosted by Center for Veteran and Military Services - writing letters to veterans.



Veterans day arm service medley



Key Note Speaker, Joshua Rock



Service Project hosted by Center for Veteran and Military Services - staff tie blankets to be donated to VA hospital.



Chris Gifford, opening comments to the DSU Veterans Day Ceremony



USU Veterans Day



USU Military appreciation game



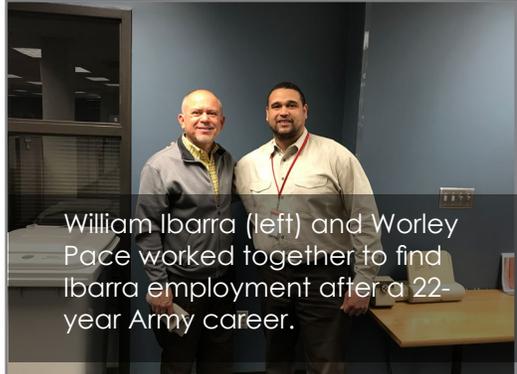
USU Military appreciation game tailgate

## FACTS AND STATS

### Unemployment Rates

- 2014 4.9%
- 2015 2.6%
- 2016 2.3%
- 2017 2.9%

- There are 3 Hiring Utah heroes **Job Fairs** Held Throughout State Annually.
- There are 406 Veterans on **unemployment insurance**.
- There are 2,178 Veterans in the **Utah Patriot Partnership**, (a program that encourages Utah businesses to hire Veterans as a first choice).
- U.S. Bureau of Labor Statistics (BLS) data shows Utah is ranked No. 1 for **total job growth** in the U.S. at 3.7 percent as of Aug 2018 🇺🇸



William Ibarra (left) and Worley Pace worked together to find Ibarra employment after a 22-year Army career.





Veterans Business Conference



Gold Star Families



4th of July



Veterans Golf Social



Hill Air Force Air Show



Gold Star Families



Gold Star Families



Women Veterans Event



100 yr Celebration of Armistice



Memorial Day Ceremony



Hill Air Force Air Show



Gold Star Families

# Utah Department of Veterans & Military Affairs



Grade

Veterans Memorial Day Ceremony

Veterans Business Conference

Veterans Memorial Day Ceremony

Veterans Golf Social

Women Veterans Event

Veterans Memorial Day Ceremony

SLC Vet Home Ski Day

Veterans Business Conference

families

100-yr Celebration of Armistice

100-yr Celebration of Armistice

Veterans Golf Social

# Federal VA Data Info

## VA Salt Lake City Healthcare System FY 18 Data

### UNIQUE PATIENTS

 **65,271**

 an increase of 5,933 from FY 17



### OUTPATIENT VISITS

**708,553**

an increase of 20,981 over FY 17 

COMPLETED APPOINTMENTS = Average Wait Times for Established Patients at the George E. Wahlen VA Medical Center

Primary Care: **5.7** days

Specialty Care: **9.0** days

Mental Health: **3.7** days



OEF/OIF/OND/GWOT VETERAN ENROLLMENT  
**22,244** Veterans — 5,614 are female

## Salt Lake City VA Regional Office

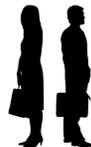
**54,171** Utah Veterans receiving compensation and pension

**\$503** million paid annually



### SALT LAKE CITY VETERANS BY SERVICE PERIOD

**9%** female



**91%** male

### SLC VSC (UTAH VETERANS)

# of Veteran / Family Receiving Disability - **54k**

# of Veterans using GI Bill / Education Benefits - **14k**

Operating Expenses - **73** Million

Total # of Disability Claims - **31k**

Total # of Appeals Completed - **4,500**



### VOC. REHABILITATION & EMPLOYMENT (VR&E)

**867** Veterans enrolled

VSOC locations – U of U and SLCC

Out-based VR&E Offices located in  
**Ogden and St. George**

### SLC NATIONAL CALL CENTER (NCC/IRIS)

Average of **785,000** calls  
45,000



## Dept. of Veteran and Military Affairs



### VETS IN UTAH



**4,867**

WWII Veterans



**12,103**

Korean Veterans



**44,751**

Vietnam Veterans



**31,948**

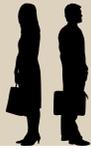
Cold War/Peacetime Veterans



**61,544**

Current Conflict Veterans

**9%** female



**91%** male

Total Veterans in Utah  
FY 2017

**150,082**

### MILITARY INSTALLATIONS - Total Annual Economic Impact 2015

**\$4.6 billion**

Hill Air Force Base  
• 20,000 personnel  
• 48,000 supported jobs



**\$225 million**

Dugway Proving Ground  
• 1,500 personnel  
• 2,500 supported jobs

**\$114 million**

Tooele Army Depot  
• 550 personnel  
• 1,100 supported jobs



### EMPLOYMENT



Utah Patriot Partners

**1,869**

FY2017

**2,191**

FY2018

Unemployment rate  
for **veterans:**

2018  
**2.9%**



**826** 2017

**659** 2018

Veterans on UI

### VA HEALTHCARE DATA

VA compensation and pension increase • State of Utah

**\$351,000,000**

FY2013

**\$503,000,000**

FY2017

**43%**

**34,062**

unique patients

**59,338**

enrolled patients

### EDUCATION



**5,434**

# of Vets

**636**

# of Family  
Members Utilizing

**118**

# of Institutions

### CEMETERY

**335**

Veterans

**121**

Family



**47%**

Increase



### VETERANS' HOMES (Residents January 2016)

**384**

Veterans

**23**

Family

**407**

Total

**98%**

Occupancy



# Military Data Info

## MILITARY PERSONNEL

US Army	US Navy	US Air Force	US Marines	DoD Civilians	
					3,979
8,539	403	6,423	473	14,876	Active Duty
Active - 179 Guard - 5312 Reserve - 3048	Active - 26 Reserve - 377	Active - 3678 Guard - 1386 Reserve - 1359	Active - 96 Reserve - 253	Active - 11968 Guard - 1797 Reserve - 1111	6,698
					National Guard
					5,037
					Reserves

\*Defense Manpower Data Center, military and civilian personnel by service by State September 2017

## INSTALLATIONS AND MAJOR ACTIVITIES

### Hill Air Force Base (HAFB):

One of three Air Force depots that comprise the Air Force Sustainment Center. Major activities include:

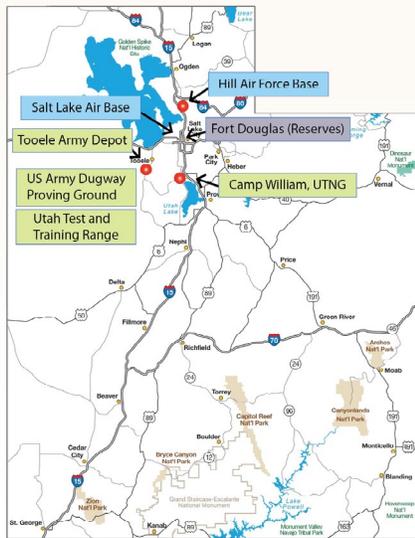
- Ogden Air Logistics Complex - the depot
- 75th Air Base Wing – the base services and support command responsible for HAFB
- 388th and 419th Fighter Wings – First operational F-35 Fighter Wings in the Air Force
- ICBM Systems Directorate – Minuteman III and new Ground Based Strategic Deterrent program
- 60+ tenant organizations and full base support (BX, Commissary, Ed Office, ID Cards, Tricare)

- **Utah Test and Training Range (UTTR):** Is located in north-western Utah and eastern Nevada. It is contained within the Great Salt Lake Desert, approximately 70 miles west of Salt Lake City, Utah. With over 19,000 sq miles of air space, UTTR provides the largest overland safety footprint available in the Department of Defense (DoD) for aircrew training and weapons testing.

### Utah National Guard:

More than 6500 Citizen Soldiers and Airman serving our nation and Utah. In addition to numerous communities based armories and the Draper Utah HQ, the Utah National Guard operates out of 2 major installations:

- **Camp Williams:** Professional training environment located just 26 miles south of Salt Lake City. The Training Center consists of 24,000 acres of combat training areas as well as developed and modern institutional garrison training facilities.
- **Roland R. Wright Air National Guard Base:** Formally the Salt Lake Air Base, lies within the boundary of the Salt Lake City International Airport on the east side. Home to the 151st Air Refueling Wing supporting training and operational missions worldwide.



### Tooele Army Depot (TEAD):

Department of Defense's (DoD) western region conventional ammunition hub and the DOD ammunition peculiar equipment center.

**Dugway Proving Ground (DPG):** The testing center located in the Great Salt Lake Desert about 85 miles southwest of Salt Lake City, Utah. Dugway protects America's war fighters, citizens and allies against present and emerging threats and support all aspects of chemical and biological defense, meteorology smoke, obscurants, illumination, and munitions testing. Home to the Army's Unmanned Aerial Systems Rapid Integration and Acceptance Center (RIAC) that testes various high-end unmanned systems.

**Fort Douglas:** A portion of historic Fort Douglas remains in use by the United States military as designated the Fort Stephen A. Douglas Armed Forces Reserve Center. Units include 2, 2 Star USAR HQs and elements from the Marines and Navy Reserves:

- USAR 76th Division, Operational Support
- USAR 807th Medical Command
- Naval Operational Support Center (NOSC)
- Marine Reserve Center

# Utah State Veteran Nursing Homes



## FACTS AND STATS

- Utah's four Veterans Homes continue to operate at full capacity (98+ %)

- All four of Utah's Veterans Homes are rated 5 Star facilities by the Centers for Medicaid and Medicare Services (CMS.) Utah is one of only a few states that have achieved this status.

- Veterans with a disability Rating of 70% or greater, or who are in the facility specifically for their disability, regardless of the disability rating level, pay nothing for their care.

- Total payroll, including benefits, for Utah's Veterans Homes exceeds \$27.5 million annually, contributing to the local economy.

- The need for additional beds to satisfy the needs of our veterans is documented and further supported by a Wait List that exceeds 700 veterans at any given time. 🇺🇸



# Ceremonies & Recognitions



Military & Veteran Legal Assistance



Hill Air Force Base Air Shpw



100 yr Celebration of the Armistice



100 yr Celebration of the Armistice



Snowball Express  
Photo Cred: Gilling Wang, KSL



Military Commander Roundtable



Korean Ambassador for Peace Medal

Photo Credit Winston Armani, KSL-TV



807TH CoC



Gold Star Families



Gold Star Families



Korean Ambassador for Peace Medal



DPG Appreciation Award

## NEW VA MISSION ACT

In June 2018, the Mission Act, replaced the Choice Act and seeks to improve veterans' community healthcare: easy to understand, simple to administer and meets the needs of veterans and their families

The VA Mission Act will greatly improve veteran access to VA healthcare and we are excited to implement these changes. The Mission Act makes changes to network and non-VA healthcare issues, VA Caregiver Program, Urgent Care, prescription drug procedures (both in and outside of VA), the Community Care Network (a network of licensed healthcare providers), the referral of Veterans to the community and addresses VA paying providers, as well as many other changes.

VA has reached an agreement with TriWest to provide services through their network of over 210,000 providers. TriWest employees are already at the VA Salt Lake City to ensure effective customer service.

Here are a few things to keep in mind if planning on VA paying for care in the community.

First, Veterans must be enrolled in VA for care and be eligible for medical benefits. In addition, they must apply with the VA and be preauthorized for care through your VA provider.

Veterans previously considered 40-mile or distance eligible must first call our local Care in the Community team at (801) 582-1565, extension 1259, to get primary care set up. Ask to speak to a nurse and have the consult placed and uploaded to TriWest portal. Once

the consult is uploaded Veterans can call TriWest at (866) 606-8198 or wait for the call from TriWest to obtain an appointment with a Primary Care Provider. Steps to Accessing Community Care

**1. Go to VA**  
Schedule an appointment with a VA provider (doctor). Your VA care team will work with you to see if you are eligible for community care. Eligibility is based on your medical needs, care that is available at VA, and other requirements. Once VA confirms you are eligible and authorized, then go to Step 2.

**2. Make an Appointment**  
VA will work with you to find a community provider and make an appointment. You can select a community provider or VA can select one for you. The community provider selected must be in VA's network and be willing to accept payment from VA.

**3. Receive Care**  
Go to your appointment. If you need to schedule a follow-up appointment, check with your community provider to make sure VA has authorized the care. If VA has not authorized follow-up care, your community provider should contact VA to arrange the care you need.

If you have questions concerning your community care or you have received a bill from your authorized provider please call the toll-free number for community care at (866) 606-8198 or locally (801) 582-1565 extension 1900 and talk to a Patient Advocate. Thanks for letting us serve you! 🇺🇸

**VA**



**U.S. Department of Veterans Affairs**

**Veterans Health Administration**

*VA Salt Lake City Health Care System*

# ATTENTION



# VETERANS

Our staff of trained professionals stand ready to assist you in many ways

The Utah Department of VMA is here to serve you. We operate the Utah Veterans Cemetery and Memorial Park, Four Veterans Homes from Ogden to St. George, and the State Approving Agency for Veterans Education



**Outreach Activities**  
Help with VA Pension, Aide, and Attendance. Service Connected Disability Claims.



**Job Fairs**  
Getting you employed, skills workshops, etc.



**VSOs (Veteran Service Officers) That Travel The State**  
Assistance in filing claims and receiving benefits.



**Benefit Information Programs**  
Health & education eligibility, state benefits, etc.



**The Homeless Veterans Stand-Down**  
Providing food, shelter, and clothing.

Utah Department of Veterans and Military Affairs | 550 Foothill Dr. Ste 150, SLC, UT 84113  
801.326.2372 | [veterans@utah.gov](mailto:veterans@utah.gov) | [www.veterans.utah.gov](http://www.veterans.utah.gov)

UTAH VETERAN OWNED



BUSINESS PARTNERSHIP

## 5<sup>TH</sup> ANNUAL UTAH VETERAN BUSINESS CONFERENCE MAY 10, 2019

Join the Utah Veteran Owned Business Coalition to learn about what it takes to become a successful Veteran-Owned business, the local and national resources available, and to connect with other entrepreneurs and business owners.

**SALT LAKE COMMUNITY COLLEGE**  
Larry H. Miller Campus  
Karen Gail Miller Conference Room  
9750 South 300 West, Sandy, UT 84070

Keynote Speaker: Jeff Kirkham, Black Riffle Co-Owner and Readiman Owner

General Session: 8:30am-1:30pm

Mentoring & Networking Roundtables: 1:30pm-3:30pm

Individual Admission: \$30



Questions? Contact Jackie Sexton at 801-328-5053 or [jsexton@slchamber.com](mailto:jsexton@slchamber.com)

RSVP Online at [slchamber.com/mac](http://slchamber.com/mac)



Utah@EASE is a referral program led by the Office of the Utah Attorney General in conjunction with the Utah Department of Veterans and Military Affairs and the Utah State Bar; a public-private partnership offering pro bono legal assistance and representation to veterans and Active Duty, Reserve, National Guard servicemembers for:

Military Rights  
Immigration

Property/Landlord  
Predatory Lending

Creditor/Debtor  
Employment

Consumer Fraud  
Wills/Power of Attorney

Only matters listed above are covered under this program so criminal, family law, personal injury, and legal matters against the USA or a State, among others, are not covered.

Assistance through the program is by referral only. If you have a legal emergency contact an attorney. U@E referrals typically take several days.

Applicants must 1) be Active Duty, Reserve, National Guard, or if a veteran, must have an honorable or general discharge, AND 2) have a legal issue that is covered (see eight legal areas above).

- Active Duty, National Guard and Reserve servicemembers in need of legal assistance must contact their local Judge Advocate General Office. If unable to provide the assistance, JA will refer the servicemember to U@E.
- Veterans must contact their local Veterans Service Officer (UDVMA, DAV, VFW, American Legion) for referral to U@E. Veterans must provide a scan of their DD 214, Certificate of Release or Discharge from Active Duty, which can be obtained at <https://www.archives.gov/veterans/military-service-records>

Qualified applicants will be notified if their case has been accepted into the pro bono program and referred to a private pro bono attorney. Attorneys are volunteers and will represent without charge unless awarded attorney's fees from the opposing party. The servicemember or veteran is responsible for filing fees. An attorney assigned to a case is not employed by or otherwise associated with the Utah Attorney General's Office, other than volunteering to assist with the legal problem without charge.

Contact your JA or VSO for a referral.

Email U@E at [ease@agutah.gov](mailto:ease@agutah.gov)



# WE SERVE THE VETERANS WHO HAVE SERVED AMERICA



## ZIONS BANK | Military Banking

In the field you served with loyalty, honesty and commitment. You should expect the same from your bank. Zions Bank is proud to offer value-added military banking products and services. It's our way of saying Thank You for the amazing service you provided to our country.

For more information, visit any Zions Bank financial center; call Military Banking Customer Service at **888-673-3380**; Military Lending at **800-510-4598**; or visit [zionsbank.com/military](http://zionsbank.com/military).



### VETERANS CAREER AND BENEFITS FAIR



HIRING UTAH'S HEROES

Free for All Guard and Reserve Service Members, Active Duty Military Members, Veterans and Military Spouses

UTAH VETERANS & MILITARY EMPLOYMENT COALITION

Tuesday March 26, 2019  
11:00 a.m. - 3:00 p.m.

Mountain America Exposition Center, 9575 S State, Sandy, Utah  
(formerly South Towne Exposition Center)

Employers and Service Providers must register at [www.jobservicesupport.org/Reg/830220](http://www.jobservicesupport.org/Reg/830220)

Job Seekers Register Today online at [www.jobservicesupport.org/Reg/820544](http://www.jobservicesupport.org/Reg/820544)

For registration questions, please call Mark Harrison at 801-432-4536.

Job Fair preparation workshops for resumé writing and interviewing skills available at your nearest Workforce Services offices statewide.

FREE for employers and job seekers!

SPONSORED BY THE FOLLOWING AND MANY OF OTHER LOCAL PARTNERS:



UTAH DEPARTMENT OF VETERANS AND MILITARY AFFAIRS  
Presents

### Honoring Utah's Women Veterans Sisters in Service



Please join us as we celebrate Utah's Women Veterans

SAVE THE DATE!

UTAH STATE CAPITOL ROTUNDA

Friday March 22, 2019 | 6:00 PM - 7:30 PM  
7:00 PM - 7:30 PM Social and Hors d'oeuvres

RSVP: <https://bit.ly/2BqElJZ>

ZIONS BANK



## FREQUENTLY ASKED QUESTIONS

### HOW DO I FILE A CLAIM WITH THE VETERANS ADMINISTRATION?

There are a number of ways to apply for VA disability benefits depending on the type of benefit you are seeking. To apply:

- Visit eBenefits
- Complete and mail your claim form to your nearest VA regional office
- Go to a VA regional office and have a VA employee assist you. To find the VA regional office nearest you use the Veterans Affairs National Facilities Locator or call VA toll free at 1-800-827-1000
- Work with an accredited service representative:
  - » Utah Department of Veterans and Military Affairs (801) 326-2372
  - » American Legion (801) 326-2380
  - » Disabled American Veterans (DAV) (801) 326-2375
  - » Veterans of Foreign Wars (VFW) (801) 326-2385

### HOW DO I GET A COPY OF MY DD214 RELEASE FROM ACTIVE DUTY SERVICE DOCUMENT)?

If your home of record upon your release from active duty service was within the State of Utah, then the Utah Department of Veterans and Military Affairs may have a copy in our archive. You can send a request to 550 Foothill Drive, Suite 105 Salt Lake City, Utah 84113; call 800-894-

9497 or 801-326-2372; or you can email veterans@utah.gov. To search the archive we will need your:

- Full Name
- Date of Birth
- Last four digits of your Social Security Number

There is no cost for certified copies of your DD214. You will need to be present and present valid photo identification at 550 Foothill Drive, Suite 105, Salt Lake City, Utah 84113 to receive your certified copies.

### WHAT IS THE DISABLED VETERANS PROPERTY TAX ABATEMENT?

A Utah permanent place-of-residence property tax abatement using the military service-connected disability rating percentage is available for disabled Veterans, their un-remarried widows, or minor orphans. The Veteran's disability rating must be at least 10% in order to qualify for this abatement.

Here is the formula used to determine eligibility: The maximum property tax abatement rated at 100% military service-connected disability is \$260,370. Multiply your percentage of disability by 260,370. Example: a 10% disability X 260,370 = \$26,370.00 tax abatement. This amount is then subtracted from the taxable value of the property and taxes are paid on the remaining amount. 🏠

**Camp Williams Medical Records:**  
801-878-5120

**CHAMPVA**  
800-733-8387

**Defense Finance & Accounting Services (DFAS):**  
888-332-7411 or  
800-321-1080

**eBenefits**  
800-983-0937

**Fisher House Foundation**  
<https://www.fisherhouse.org/>  
&  
<http://www.fisherhousesaltlakecity.com/>  
801-588-5900 or x5900

**Homeless Veterans Fellowship, Ogden**  
801-392-7662

**Medicare Customer Service:**  
800-633-4227

**National League of POW/MIA**  
<http://www.pow-miafamilies.org/>

**North Star Substance Abuse Program**  
801-528-1565 Ext. 1840/5405

**Office Personnel Management (OPM):**  
202-606-1800

**Operation Home Front Post 9/11 Financial Assistance**  
[www.operationhomefront.org](http://www.operationhomefront.org)  
888-305-1486

**Outpatient Clinics**  
Nephi: 435-623-3129  
Ogden: 801-479-4105  
Orem: 801-235-0953  
Roosevelt: 435-725-1050  
St. George: 435-634-7608 ext. 6000  
West Valley: 801-417-5734

**Salt Lake City VA Homeless Program**  
801-582-1565 ext. 2746

**St. George Veterans Legal Clinic**  
435-634-7608

**The Road Home**  
801-359-4142

**Tri-Care West Region is United Health Care:**  
877-988-9378

**UTA Customer Service:**  
801-743-3882

**Utah DMV:**  
800-368-8824

**Utah Honor Flight**  
435-272-0254  
<https://www.utahhonorflight.org/>

**Utah National Guard Military Records:**  
801-432-4558

**Utah Veterans Legal Clinic**  
<http://younglawyers.utahbar.org>  
&  
[www.representveterans.com](http://www.representveterans.com)

**VA Caregiver Program post 9/11 Comprehensive Assistance for Family Caregivers**  
[www.caregiver.va.gov/support/support\\_benefits.asp](http://www.caregiver.va.gov/support/support_benefits.asp)  
855-260-3274  
801-582-1565 ext. 6317

**VA Debt Management:**  
800-827-0648

**VA Dental Office:**  
801-584-1206

**VA Emergency Care Authorization within 72 hours**  
888-795-0773

**VA Enrollment**  
801-584-2585

**VA Fiduciary Hub:**  
888-407-0144

**VA GI Bill Education:**  
888-442-4551

**VA Home Front**  
877-424-3838

**VA Loan Office (in Colorado)**  
888-349-7541

**VA One Choice Card:**  
866-606-8198

**VA Patient Advocate office Direct Line:**  
801-582-1565 Ext. 1900

**VA Payment Problems**  
888-795-0773

**Valor House**  
801-582-1565 ext. 2703  
or 800-613-4012 ext. 2703

**Veteran, Spouse and Marriage Counseling Support Groups**  
Provo: 801-377-1117  
Salt Lake: 801-266-1499  
St. George: 435-673-4494

**Veterans Upward Bound**  
801-626-7173

**Veterans Vocational Rehab, Ogden**  
8001-625-5057



## UDVMA

HELPING  
VETERANS  
SUCCEED

**PENSION**

**CLAIMS**

**JOBS**

**TRAINING**

**EDUCATION**

**BENEFITS**

**NURSING HOME**

**CEMETERY**



# Outreach Calendar

A Veterans Service Officer (VSO) is scheduled to be at the location on the day and time indicated. Be advised that unforeseen events may cause the VSO to cancel or change a visit. Please verify this by calling the Utah Department of Veterans and Military Affairs (UDVMA) at 801-326-2372 or by visiting the UDVMA website: <http://veterans.utah.gov/outreach-calendar/>

### Beaver DWS

- January 07, 0900 - 1000
- February 11, 0900 - 1000
- March 11, 0900 - 1000

### Cedar City

- January 08, 0900 - 1200
- January 22, 0900 - 1200
- February 5, 0900 - 1200
- February 19, 0900 - 1200
- March 5, 0900 - 1200
- March 19, 0900 - 1200

### Clearfield DWS

- January 09, 0800 - 1600
- January 23, 0800 - 1600
- February 20, 0800 - 1600
- March 20, 0800 - 1600

### Kanab DWS

- January 07, 1400 - 1500
- February 11, 1400 - 1500

### Lehi DWS

- by appointment only \*

### Logan DWS

- January 03, 0800 - 1600
- February 07, 0800 - 1600
- March 07, 0800 - 1600

### Manti DWS

- January 02, 1200 - 1400
- January 16, 1200 - 1400
- January 30, 1200 - 1400
- February 13, 1200 - 1400
- February 27, 1200 - 1400
- March 13, 1200 - 1400
- March 27, 1200 - 1400

### Ogden DWS

- January 02, 0800 - 1600
- January 16, 0800 - 1600
- January 30, 0800 - 1600
- February 6, 0800 - 1600
- March 6, 0800 - 1600

### Ogden Veterans Home

- January 07, 0800 - 1600
- January 10 & 14, 0800 - 1600
- January 17, 0800 - 1600
- January 23 & 24, 0800 - 1600
- January 28, 0800 - 1600
- January 30 & 31, 0800 - 1600
- February 4, 0800 - 1600
- February 11, 0800 - 1600
- February 13 & 14, 0800 - 1600
- February 18, 0800 - 1600
- February 21, 0800 - 1600
- February 25, 0800 - 1600
- February 18, 0800 - 1600
- February 27, 0800 - 1600
- February 28, 0800 - 1600
- March 4, 0800 - 1600
- March 11, 0800 - 1600
- March 13 & 14, 0800 - 1600
- March 18, 0800 - 1600
- March 21, 0800 - 1600
- March 25, 0800 - 1600
- March 27 & 28, 0800 - 1600

### Panguitch DWS

- January 07, 1130 - 1230
- February 11, 1130 - 1230
- March 11, 1130 - 1230

### Payson Veterans Home

- January 02, 0900 - 1500
- January 07 & 08, 0900 - 1500
- January 14 & 15, 0900 - 1500
- January 21, 0900 - 1500
- January 28 & 29, 0900 - 1500

### Price DWS

- January 08, 1000 - 1530
- January 22, 1000 - 1530

### Provo Vet Center

- January 02 & 03, 0830 - 1530
- January 09 & 10, 0830 - 1530
- January 16 & 17, 0830 - 1530
- January 23 & 24, 0830 - 1530
- January 29 & 30, 0830 - 1530
- January 31, 0830 - 1530

### Provo Courthouse

- by appointment only \*

### Richfield DWS

- January 16, 0930 - 1130
- January 30, 0930 - 1130
- February 13, 0930 - 1130
- February 27, 0930 - 1130
- March 13, 0930 - 1130
- March 27, 0930 - 1130

### Roosevelt DWS

- January 15, 1000 - 1530
- February 12, 1000 - 1530
- February 19, 1000 - 1530
- March 12, 1000 - 1530
- March 19, 1000 - 1530

### Salt Lake VA Medical Cntr

- January 08, 1000 - 1200
- January 15, 1000 - 1200
- January 22, 1000 - 1200

### St. George

- by appointment only \*
- call 80.326.2372

- January 10, 0900 - 1200
- January 24, 0900 - 1200
- January 31, 0900 - 1200
- February 7, 0900 - 1200
- February 21, 0900 - 1200
- March 7, 0900 - 1200
- March 21, 0900 - 1200

### Tooele DWS

- January 09, 1330 - 1500
- January 16, 1200 - 1400
- January 18, 1330 - 1500
- February 20, 1200 - 1400
- March 20, 1200 - 1400

### ADDRESSES:

- Beaver DWS (875 North Main St.)
- Cedar City (176 East 2nd North)
- Clearfield (1290 East 1450 South)
- Farmington (28 East State St.)
- Kanab DWS (468 East 300 South)

- Logan (180 North 100 West)
- Manti DWS (55 S. Main, ste 3)
- Ogden DWS (480 27th Street)
- Ogden Wahlen Veterans Home (1102 North 1200 West)
- Panguitch DWS (665 North Main St.)

- Price DWS (475 West Price River Dr.)
- Payson VH (1551 N. Main Street)
- Provo Vet Center (360 State St, Orem, UT 84058)
- Richfield DWS (115 East 100 South)
- Roosevelt DWS (140 West 425 South)

- Salt Lake VA Medical Cntr. (500 Foothill Dr)
- St. George (162 North 400 East)
- Tooele DWS Center (305 N Main St #100)



THE UTAH

# VETERANS VOICE

A PUBLICATION OF THE UTAH DEPARTMENT OF VETERANS & MILITARY AFFAIRS  
550 Foothill Drive, Suite 105 • Salt Lake City, UT 84113  
(801) 326-2372

**VETERANS.UTAH.GOV**

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## CONTACT INFORMATION

Utah Department of Veterans and Military Affairs  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2372  
<https://veterans.utah.gov>

U.S. Department of Veterans Affairs  
Regional Benefits Office  
550 Foothill Drive, Suite 200  
Salt Lake City, Utah 84113  
1 (800) 827-1000

VA Salt Lake City Health Care System  
George E. Wahlen Veterans Affairs Medical Center  
500 Foothill Drive  
Salt Lake City, Utah 84113  
(801) 582-1565  
<http://www.saltlakecity.va.gov>

American Legion Service Office  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2380

Disabled American Veterans (DAV)  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2375

Veterans of Foreign Wars (VFW)  
550 Foothill Drive, Suite 105  
Salt Lake City, Utah 84113  
(801) 326-2385

Employer Support of the Guard and Reserve  
12953 South Minuteman Drive  
Draper, Utah 84020  
(801) 432-4536

Utah National Guard  
Bart Davis, Transition Assistance  
12953 South Minuteman Drive  
Draper, Utah 84020  
(801) 432-4937

U.S. Department of Labor  
Veterans Employment and Training Service  
140 East 200 South, Suite 209  
Salt Lake City, Utah 84111  
(801) 524-5703